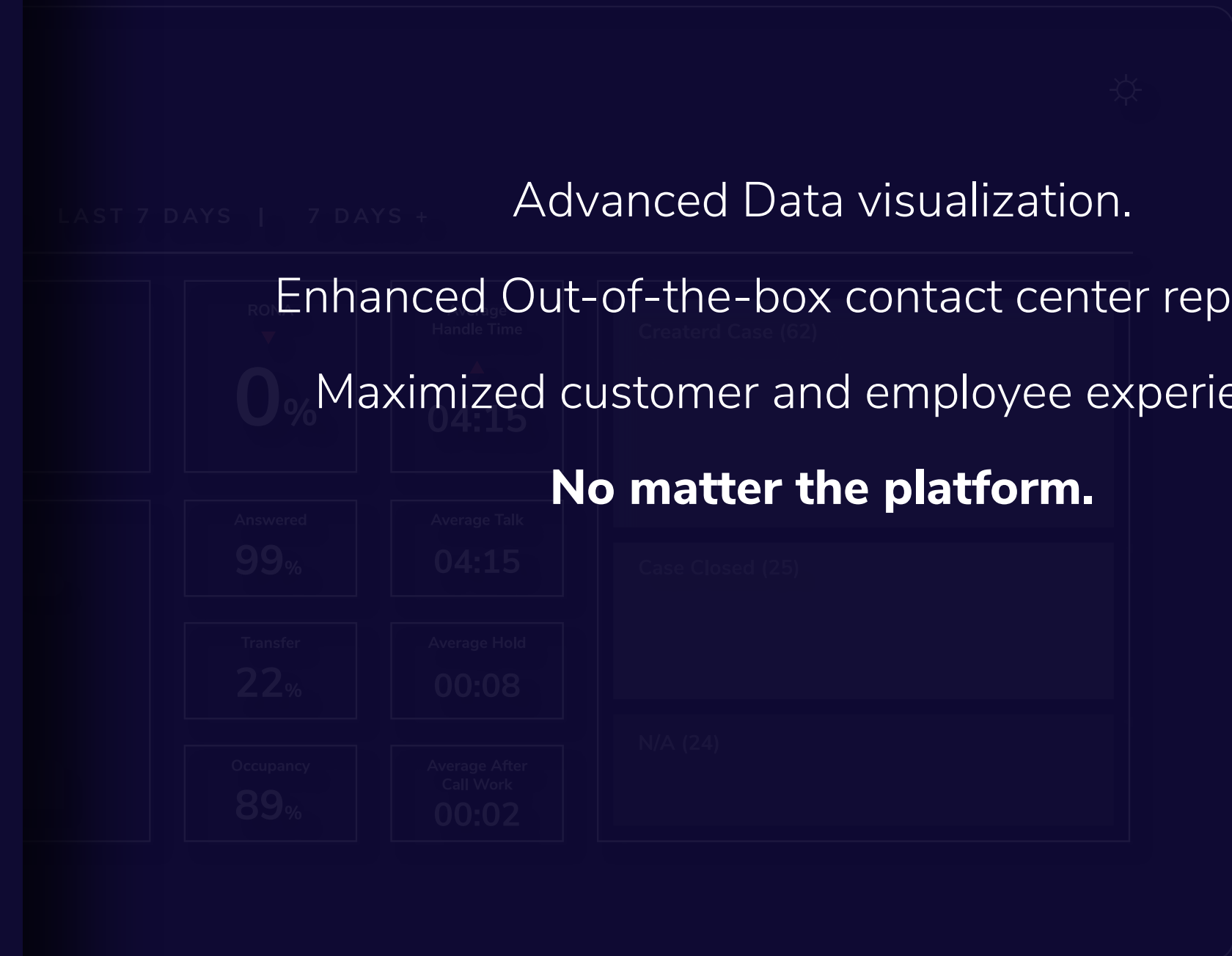




VUE PRODUCT SHEET



Advanced Data visualization.

Enhanced Out-of-the-box contact center reporting.

Maximized customer and employee experience.

No matter the platform.



INTEGRATIONS

VUE allows flexibility in your data integration options. Choose an integration when you opt into VUE from our partners, like:

- Amazon Connect
- Twilio Flex
- Avaya (Aura and OneCloud)
- Cisco (UCCE and UCCX)

Easily increase your multi-platform support with VUE Premium or VUE Enterprise. With this upgrade, you can enjoy hundreds of integrations with several workforce management (WFM) connections, productivity platforms and much more.

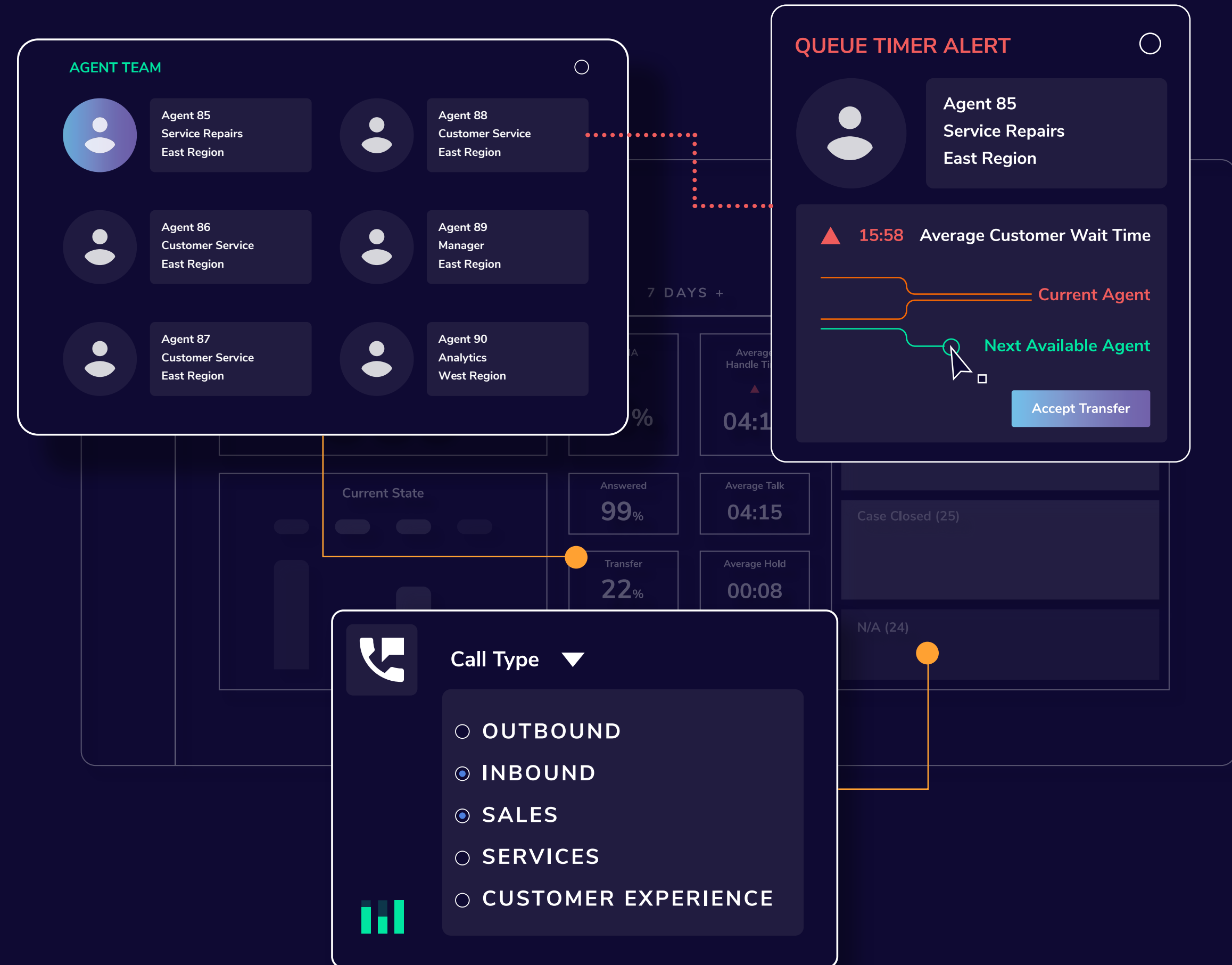


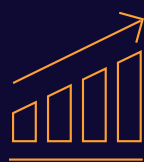


DASHBOARDS

Gain real-time visibility of your contact center efficiency with customizable dashboards. View imperative call center metrics with familiar dashboards like:

- Agent Team
- Skill Group
- Call Type
- Customer Experience
- Customer Journey
- Insights
- Outbound Campaign
- Real Time
- Queues
- And Several Others

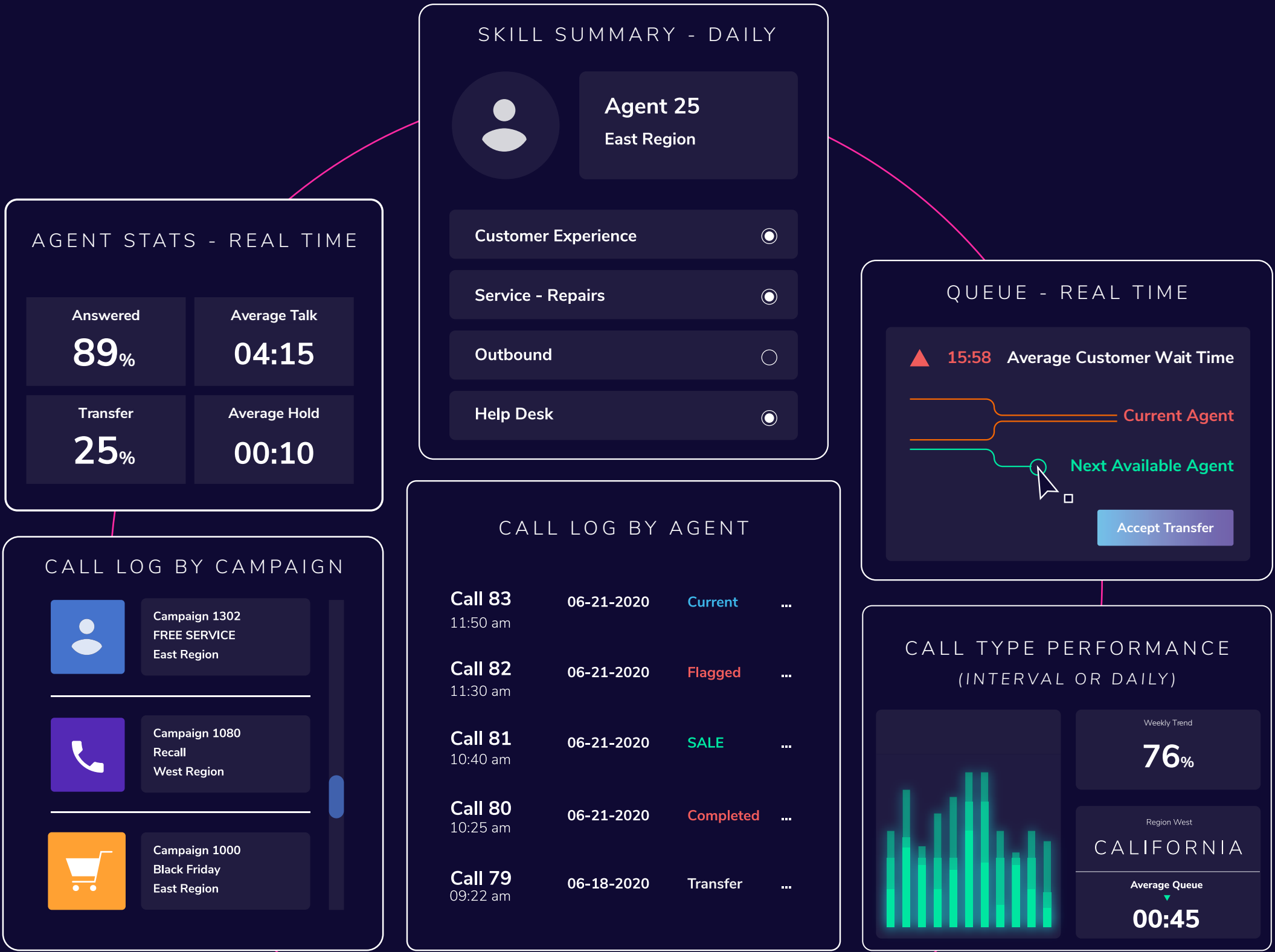




REPORTS

Learn from powerful report viewer options when utilizing VUE for your needs. See the insight you need from a reports list like:

- Agent Stats - Real Time
- Skill Summary - Daily
- Queue - Real Time
- Call Log By Campaign
- Call Log By Agent
- Call Type Performance



AND MANY MORE



Report automation is now at your disposal with our intuitive report scheduler function. Receive reports when you need with minimal effort.



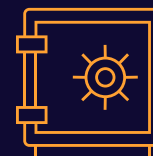
ALERTING

With VUE, set effortless alerting as needed. While thresholds are initially based on scheduled reports, it can be adjusted by viewers. Know your important updates by both email and SMS when you need them.



TRUSTED SUPPORT

You're not alone with Aceyus' VUE. Receive email and phone support throughout your contact center data reporting experience.



ACEYUS VAULT

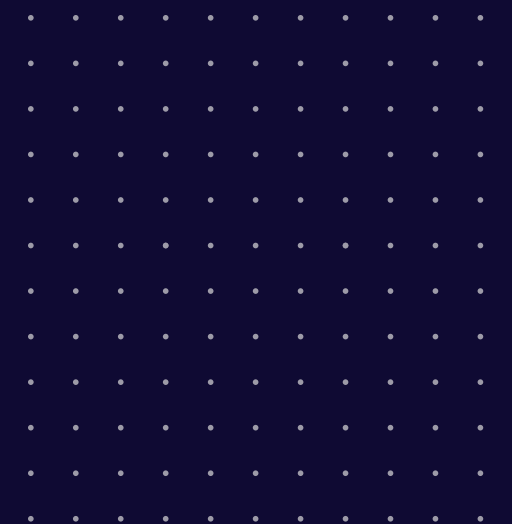
Everything is powered by the Aceyus Vault, with capabilities to pull, store, and display data from a variety of locations. With the Vault, you can:

- Store data relative to your current usages.
- Retention time of up to nine months



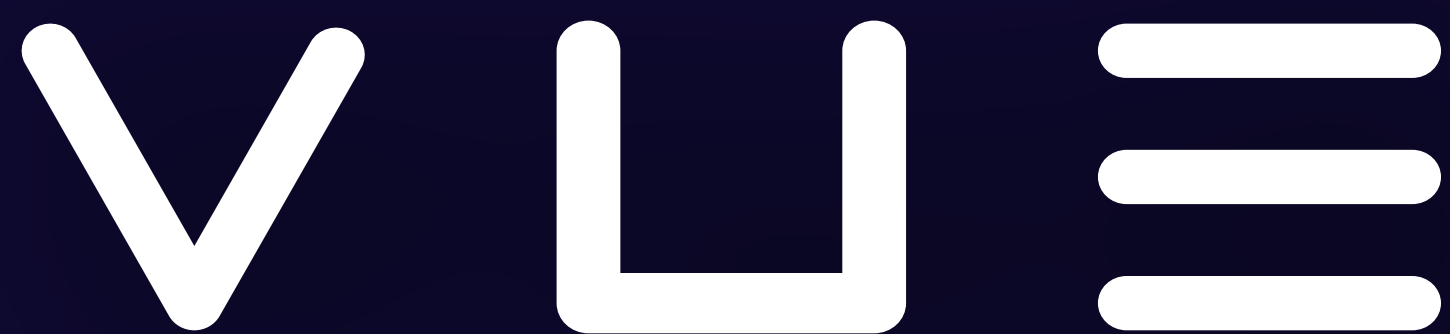
PRICING

Take advantage of competitive pricing today, with a rate as low as **\$20 per agent a month.**





SEE THE DIFFERENCE
YOU NEED WITH:



Talk to an Expert Today

About Aceyus

As a leading data aggregator for a variety of contact centers, Aceyus is committed to helping businesses become more efficient and effective across all channels of communication, and bringing visibility to the data behind every customer experience. Aceyus ©2020

